

Valuable Design Privacy Policy.

We receive, collect and store any information you enter on our website or provide us with in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information which you provide us with (including name, email, password, communications); comments, feedback, product reviews, recommendations, and personal profile.

How do we collect information?

When you interact with us via our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

Why do we collect such personal information?

We collect such non-personal and personal information for the following purposes:

- 1. To provide and operate our services;*
- 2. To provide our users with ongoing customer assistance and technical support;*
- 3. To be able to contact our visitors and users with general or personalized service-related notices and promotional messages;*
- 4. To create aggregated statistical data and other aggregated and/or inferred non-personal information, which we may use to provide and improve our respective services;*
- 5. To comply with any applicable laws and regulations.*

How do we store, use, share and disclose our site visitors' personal information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to promote our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

Your data is stored securely and is never shared with, or sold to, any third party.

How do we communicate with our site visitors?

We may contact you to respond to your enquiry, to troubleshoot problems, to resolve a dispute, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

How do we use cookies?

We aim to make your online experience and interaction as informative, and relevant as possible. We use cookies or similar techniques to achieve this. We feel that it is important that you know what cookies our website uses and for what purposes. This will help to protect your privacy, while ensuring our website's user-friendliness as much as possible.

What are cookies?

Cookies are small text files that are stored onto your terminal equipment (computer or mobile device) when you visit certain websites.

Why are cookies used?

Cookies may be used for many different purposes. In the first place, cookies can be required to make the website function properly. For example, without cookies it would be difficult to make a website remember that you have logged in. These are called required cookies.

Cookies can also be used to analyse how a website is used, to count the number of visitors, to learn how the website may be improved. We do not link the website usage statistics and other reports to individual people. These cookies are called analytics cookies.

Thirdly, social media cookies are used to enable integration of social media into the website, so that you can immediately like or share a page or product on your favourite social media service.

How can you withdraw your consent?

If you don't want us to process your data anymore, please contact us at fionah@valuabledesign.co.uk.

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at fionah@valuabledesign.co.uk.